



Dacotah-Walsh Tire Inc.

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All Dacotah-Walsh Tire (DWT) tire shipments are subject and revert to the Manufacturer's Warranty of specific brand in question & claim adjustment determination of that Manufacturer or its U.S. Distributor. Standard industry warranty coverage & claim procedure are described herein.

WARRANTY

What's Covered

Tire made unserviceable due to factory workmanship or material will be adjusted to final 2/32" pro-rated on remaining tread. Claim amounts subject to Manufacturer's (or its U.S. Distributor) adjustment inspection (tire autopsy) based on customer's original purchase price.

What's Not Covered.

Mfg. warranty does not cover claims based on or arising from the following:

- Mileage or treadwear; road hazards, fire, theft, collision or accident.
- Vehicle misalignment; overloading; under / overinflation.
- Defective brakes, shocks, wheels or other suspension components.
- Exposure to oil-based chemicals; flammable gases; water-based sealers.
- Improper mounting/dismounting, faulty balancing, sizing, repair or retreading.
- Road hazards including: punctures, cuts, snags, stone drilling, bruise, bulge & tears.
- Tires misapplied due to improper fitment; load index; insufficient speed rating.
- Ride complaints after first 2/32" of wear or 1-year from purchase, whichever comes first.
- Tires improperly repaired; or with section repairs; plugs & patches.
- Tires sold over 1-Year from date of purchase.



FREIGHT CLAIM Shortage / Damage

IMPORTANT!

Any claim related to loss, shortage or transit damage must be noted at time of delivery. **IF BOL NOT SIGNED AS SHORTED OR DAMAGED, CLAIM IS INVALID.** Carriers will reject outright any claim not signed as short or damaged at time of delivery. Please carefully inspect all deliveries to ensure claim protection.

Common Causes of Tire Failure

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| ● Improper mounting/dismounting | ● Overloading; external cuts, snags, punctures |
| ● Defective shocks, w heels | ● Under inflation; over inflation. |
| ● Faulty shocks, suspension components | ● Impact damage: pot hole puncture; snags & tears. |
| ● Constant hard braking | ● Driving on gravel surfaces; landfills/job site hazardous terrain |
| ● Rusty, bent rims | ● Improper toe condition; axle misalignment |
| ● Curbing; driving on harsh terrain | ● Worn king pins; loose front w heel bearings |
| ● Excessive axle loads | ● Faulty brake drums; brake/w heel misalignment |
| ● Misaligned or bent axle | ● Excessive toe/camber - misaligned or bent axle |
| ● Vehicle hardware contact: loose fenders; slipped spring clips; flap hangers, restraining bolts, etc.) | |



MAIL CLAIM

PO Box #790
Chanhasen, MN 55317

DOT#, Serial#, Signed Cl.

CLAIM PROCEDURE - Adjustment Tires

STEP ONE: Call 952-934-8427 & report problem. A claim & this instruction page will be immediately emailed, faxed or mailed.

1. Major brand tires should be brought to closest distributor for warranty analysis. Option is for customer to prepay tires back to designated adjustment warehouse. If adjustment approved and not the result of conditions noted on "What's Not Covered", customer will be rebated 50% of freight cost to return tires. Once tires received at adjustment warehouse, a comprehensive tire inspection (autopsy) will be conducted by Mfg. or Mfg. Distributor registered agent. Normal turnaround is 3-days from tire arrival at inspection station.
2. Certain private label adjustment claims (limited quantity only) can be handled by mail requiring DOT # and Serial # to be removed (cut, sliced by carpet knife, sawzall, shop knife) from sidewall of claim tire. Signed claim, picture of tire along with actual Serial # & DOT # are to be mailed to DWT PO Box #790, Chanhasen, MN 55317. Regarding those private label tires not eligible for mail adjustment process, customer will prepay freight return to designated adjustment warehouse. Interstate claims are subject to U.S. Commercial Code & must be accurately submitted.
3. Warranty claim process is strict but fair. Summary: #1 Call #2 Take major brand tires to local brand dealer #3 If local warranty inspection not available, prepay freight tire return to designated warehouse. #4 If claim eligible for mail process, remove Serial # & DOT # and mail to (along with picture & signed claim form to DWT PO BOX #790 Chanhasen, MN 55317.